Transportation Program Innovations

Invitation to Apply

The National Aging and Disability Transportation Center is seeking transportation innovations targeted to the needs of older adults and people with disabilities. We know that many transportation programs across the U.S. have developed creative, practical and accessible transportation innovations. This is an opportunity to showcase innovations in your local transportation program!

The definition of transportation innovation provided below is broad, encompassing both cutting-edge developments and local adaptations of tried-and-true approaches that result in improved accessibility for older adults, people with disabilities and caregivers. We are looking for programs that both meet the criteria specified below and have the potential for adoption by other programs. We anticipate selecting 10 program innovations to be showcased in the Transportation Innovations section of our website (www.nadtc.org).

Transportation Innovations for older adults, people with disabilities and caregivers. Potential innovations include (but are not limited to) development and implementation of the following: new services; new or improved approaches to service delivery, accessibility, planning or program oversight; new solutions to longstanding problems; new ways of engaging, serving and improving accessibility for specific underserved, marginalized or hard-to-reach communities; multisector coordination to improve accessibility and services; new technological applications to enhance participation and accessibility. Innovations may provide better solutions to meet new requirements or respond more effectively to previously unarticulated needs. Transportation innovations, as used here, may be totally original or a creative adaptation of an approach that has worked in other places, program settings or to serve other populations.

All program transportation innovations submitted for consideration must have been in operation for six months or longer. "In operation" means that the program is: (1) providing rides to the target population as evidenced by data (e.g., number of rides provided, number or riders); (2) providing transportation information and assistance, mobility management, transportation counseling or a similar service to the target population as evidenced by data (e.g., number of calls handled, number of referrals or rides provided); (3) engaged in transportation planning as evidenced by data (e.g., adoption of the plan, engagement of riders and stakeholders in development of the plan, and support for the plan by riders and transportation stakeholders. There are no exceptions to this requirement.

Innovations may be submitted by: local, state, regional or tribal private nonprofit agency or government, including: public transit agency; Council of Government; Metropolitan or Regional Planning Organization; Tribal agency (e.g., Title VI Aging Program, Tribal Transit Agency); Area Agency on Aging; community action agency; Center for Independent Living; intellectual disability service organization; community organization involved in the administration, delivery or coordination of public transit, human services transportation, aging, or disability services.

Questions? Contact NADTC at contact@NADTC.org.

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Application

All information specified below is required to complete an application. Applications must be submitted via NADTC's SurveyMonkey Apply site HERE. For those who have not previously used this system, initial registration on the site is required. Additional instructions for using SurveyMonkey Apply are attached.

SM APPLY BEGINS

Identifying Information
- Name
- Title
- Organization
- City, state
- Phone
- Email

Is your organization: (check one)
- Private,nonprofit organization
- Local, state or regional government agency
- Council of governments (COG)
- Tribal government

UPLOAD LOGO HERE

What is your organization type? (check one)
- Area Agency on Aging
- Metropolitan or Regional Planning Organization
- Title VI Native American transportation program
- Center for Independent Living
- Community action agency
- Public transportation provider
- Aging or disability transportation provider or service organization
- Other (please describe below)

What population does this transportation program serve? (check all that apply)
- Older adults
- People with disabilities
- Caregivers
- Low-income individuals
- General public

Describe the population your program serves (e.g., historically marginalized and underserved groups, low income, LGBTQ+, immigrants).

What type of geographic region does this transportation program serve? Select all that apply.
- Urban
- Suburban
- Rural
- Frontier
- Tribal

What is the focus of your transportation innovation? (check one)
- Accessibility – new or improved ways to provide and/or promote accessible transportation services to older adults and people with disabilities.

- Coordination—Two or more agencies working together to plan, arrange, and deliver transportation services.

- Cross jurisdictional boundaries—programs that provide rides outside a designated service area which may cross city, county or state lines.

- Driver Recruitment—paid or volunteer driver recruitment strategies

- Employment/Education Access—transportation to jobs, school, or volunteer activities
- Equity—programs designed to meet the needs of historically marginalized and underserved communities
- Healthcare Access—transportation for physical and/or behavioral health including doctor visits, physical therapy, dialysis and other medical services
- Inclusion—programs that engage older adults, people with disabilities, and caregivers in meaningful ways in transportation planning
- Older Driver Safety and Transition from Driving—programs that educate older drivers about alternative transportation options when it is time to give up the keys
- Technology—websites, apps, and other approaches designed to communicate and support transportation services and wayfinding

Select community partners that are involved in this transportation program. (check all that apply)
- Aging and Disability Resource Centers
- Area Agency on Aging
- Businesses
- Caregiver groups or programs
- Centers for Independent Living
- Community organizations that serve specific racial, ethnic or cultural groups
- Disability groups
- Faith-based organizations
- First responders
- Hospitals, Medical and/or Behavioral Health Centers
- Housing providers
- Public health
- Public transit
- Senior centers
- Title VI Native American program
- Transportation providers
- Volunteer groups
- Other (please describe below)

What is your program's funding source? (check all that apply)
- Section 5310
- Section 5307
- Section 5311
- Section 5311 (c)
- Other FTA funding (please specify):
- Older Americans Act, Title III
- Older American Act, Title VI
- Medicaid
- Other federal funding (please specify):
- State funding

- Tribal funding
- Private grant
- Veteran programs
- Other (please specify):

- What is the transportation program title? (20 words or less)

- Briefly describe the overall transportation program. (100 words maximum) This should include a description of the overall transportation program, target population served, the primary partner organizations that are involved, and how the program serves the community's transportation needs.

What is the start date of your innovation and how long has it been in operation?

Questions about the Transportation Innovation

1. What is your transportation innovation? (50 words) Consider this an "elevator speech" that encapsulates the innovation for a new audience.

2. Describe how your transportation innovation meets a need in your community. (150 words)

3. How does your innovation increase transportation accessibility (e.g., vehicles, marketing materials, advertisements, outreach, focus groups) for older adults and people with disabilities? (150 words)

4. Identify partners you work with and describe their role with this innovation. (150 words)

5. Describe the program outcomes that you have achieved so far. (150 words)

6. Describe the lessons learned to share with your peers implementing similar programs. (150 words)

7. Identify the resources others will need in replicating this program (e.g., costs, materials, staff time, etc.). (150 words)

8. Provide contact information (name, email address) for the individual whom others may contact if they wish to learn more about the program.