



SAN FRANCISCO HUMAN SERVICES AGENCY  
**Department of Disability  
and Aging Services**

# Transportation Equity Considerations and Strategies in San Francisco

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April 8, 2021



# Agenda

San Francisco Department of Disability and Aging Services

Area Agency on Aging programs

Partnerships across systems

Beyond the AAA: Challenges and Opportunities

- Public transportation

- Public space



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# **San Francisco Department of Disability and Aging Services**

# Vision, Mission, & Values

## VISION

San Francisco is a city where people with disabilities and older adults are valued, engaged, and living with dignity.

## MISSION

The Department of Disability and Aging Services supports the well-being, safety and independence of adults with disabilities, older people, and veterans.

## VALUES

Compassion  
Accountability  
Inclusion  
Equity  
Innovation



# Our Department by the Numbers



**\$379 million  
budget**  
for direct  
programs and  
community  
partnerships



**370 employees**  
working to  
administer and  
develop services



**62 community-  
based  
organizations**  
partnering to  
provide diverse  
services





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# Equity Strategies in Transportation

# Area Agency on Aging Programs

- Local Paratransit broker provides direct services and subcontracts with community-based organizations (Title IIIB)
- Our funding facilitates transport to activity centers and to grocery stores
- We also fund a small amount of taxi vouchers for people with disabilities



# Partnerships across systems

San Francisco Municipal Transportation Authority

**Seek opportunities to facilitate and inform transitions** within local public transportation system

**Consider opportunities to co-locate**

- Paratransit at our Benefits and Resource Hub



**Van Gogh Shuttle** for social and recreational events around the city

**Shop a Round** for low-cost grocery shuttle



# Advocacy to advance equitable policies

## Public transportation advocacy

- Passed in 2015 following many years of community advocacy and organizing
- Extends free bus and light rail access to seniors and people with disabilities with income below AMI
- 38,000 applications processed in the first month



**FREE MUNI** for Seniors and People with Disabilities

To qualify for free Muni rides, you must be low-to-moderate income and either be a senior or person with a disability. Program begins March 1, 2015.

For more information and to apply for the program visit [www.sfmta.com/freemuni](http://www.sfmta.com/freemuni) or call 311 (415.701.2311).

For Muni route, schedule, and accessible services information anytime. Visit [www.sfmta.com](http://www.sfmta.com) or contact 311.  
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**SFMTA**  
Municipal  
Transportation  
Agency



# Highlight diverse and sometimes diverging needs in citywide projects

## Public transportation advocacy

- Projects to improve public transit can inadvertently focus on majority at expense of the minority
- Community organizations and stakeholders can have powerful voice
- Role for Area Agency on Aging as liaison and subject matter expert
- Opportunities within Age-Friendly Cities



# Identify and address access barriers

Public spaces and projects

- Be part of the ongoing dialogue
- Support efforts to balance needs and desires of diverse populations without creating access barriers



## Closing JFK Drive is recreational redlining

COMMUNITY CONTRIBUTOR / Mar. 27, 2021 1:30 a.m. / NEWSLETTER / OPINION





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# Thank You

[www.sfhsa.org](http://www.sfhsa.org)

