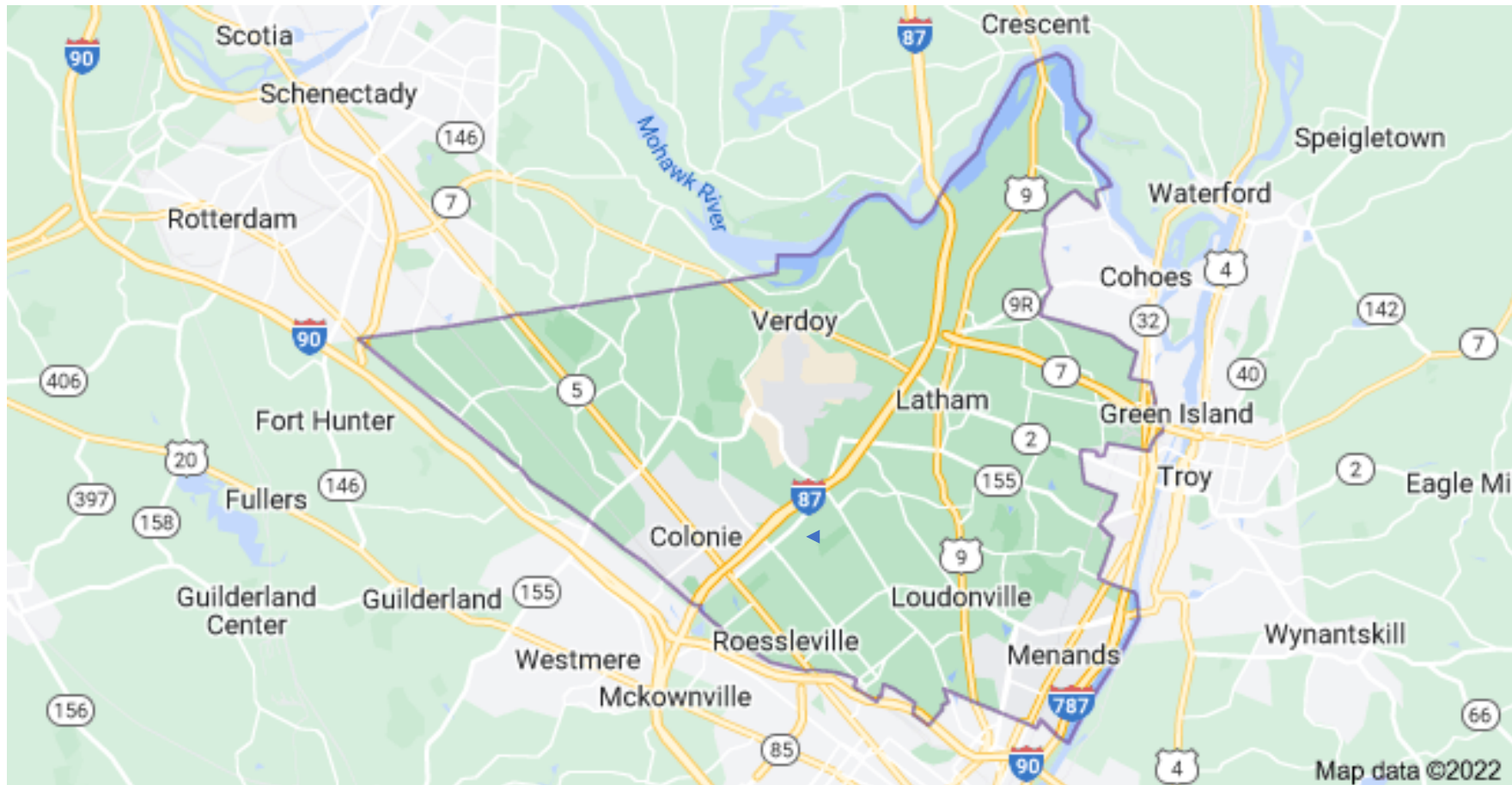


Colonie Senior Service Centers, Inc. (CSSC) currently provides transportation services to seniors aged 60 and older, as well as seniors with a disability within the outlined regions. The funding provided by NADTC allowed us to expand our operations into the City of Watervliet as well as the Village of Menands.



City of Watervliet

New Transportation Service

of new riders registered: 45

of rides provided: 212

Rides given to:

Medical appointments: 133

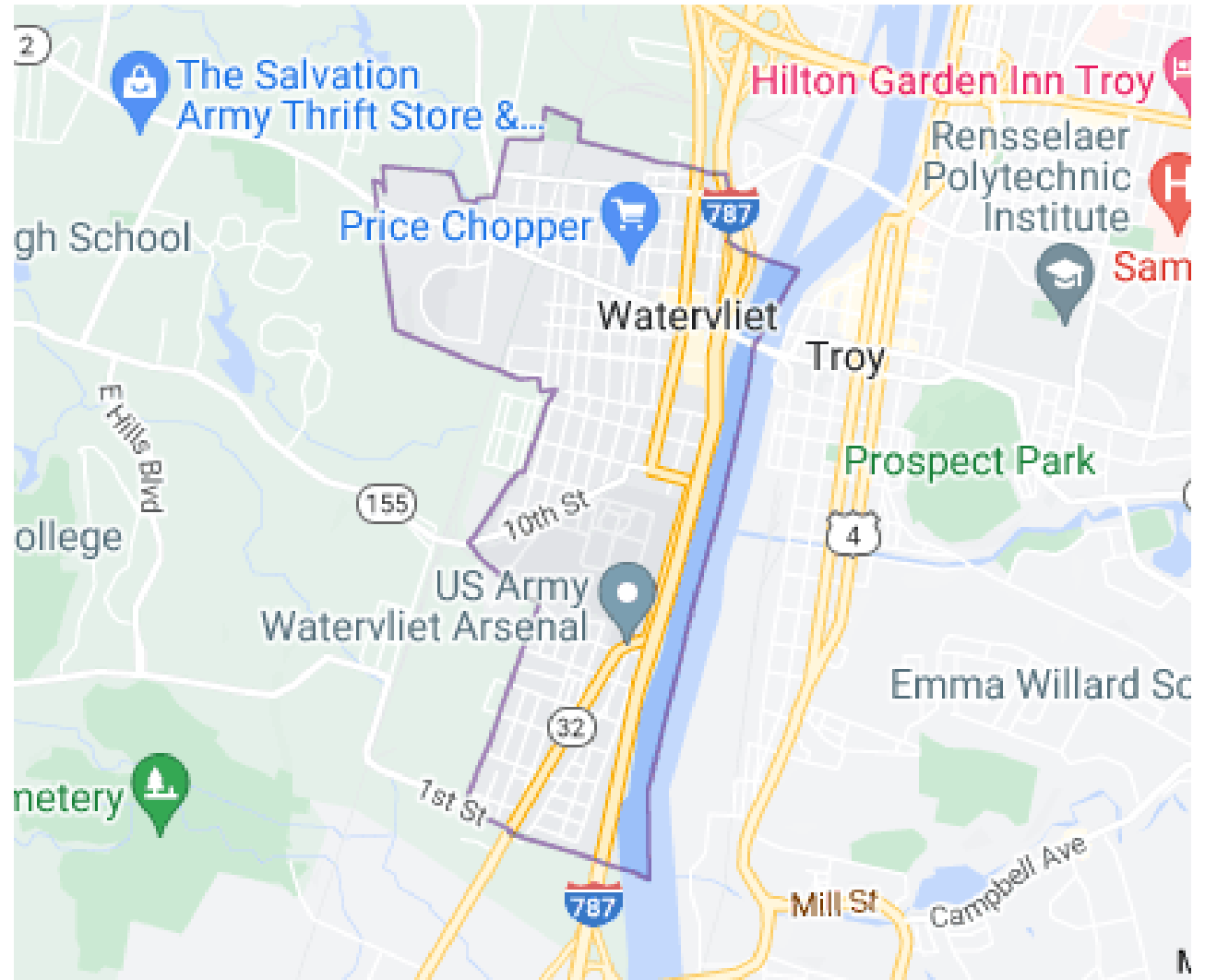
Personal reasons: 59

Grocery shopping: 20

Rider profiles:

People with a disability: 16

People from diverse background: 10



Village of Menands

New Transportation Service

of new riders registered: 25

of rides provided: 94

Rides given to:

Medical appointments: 87

Personal reasons: 3

Grocery shopping: 4

Rider profiles:

People with a disability: 7

People from diverse background: 4



Walkers, wheelchairs, canes and smiles are a daily part of CSSC transportation services.



CSSC provides door to door service which allows seniors with a disability a more convenient way to travel while maintaining independence. This service is why 72% of our new trips were to medical appointments as so many of the new riders told our drivers they like making their own appointments and no longer worry about a friend or family member taking them.



Najeeba and Mohamed utilize our transportation services to attend ESL (English as a second language) classes held at our building. After class, they are able to stay and enjoy lunch at our congregate meal program located on site before they take the bus back home.



Overall Grant Stats

We Met Our Targets!

- Number of Rides target: 280
- Number of Rides provided: 308
- Number of Riders target: 60
- Number of Riders served: 71

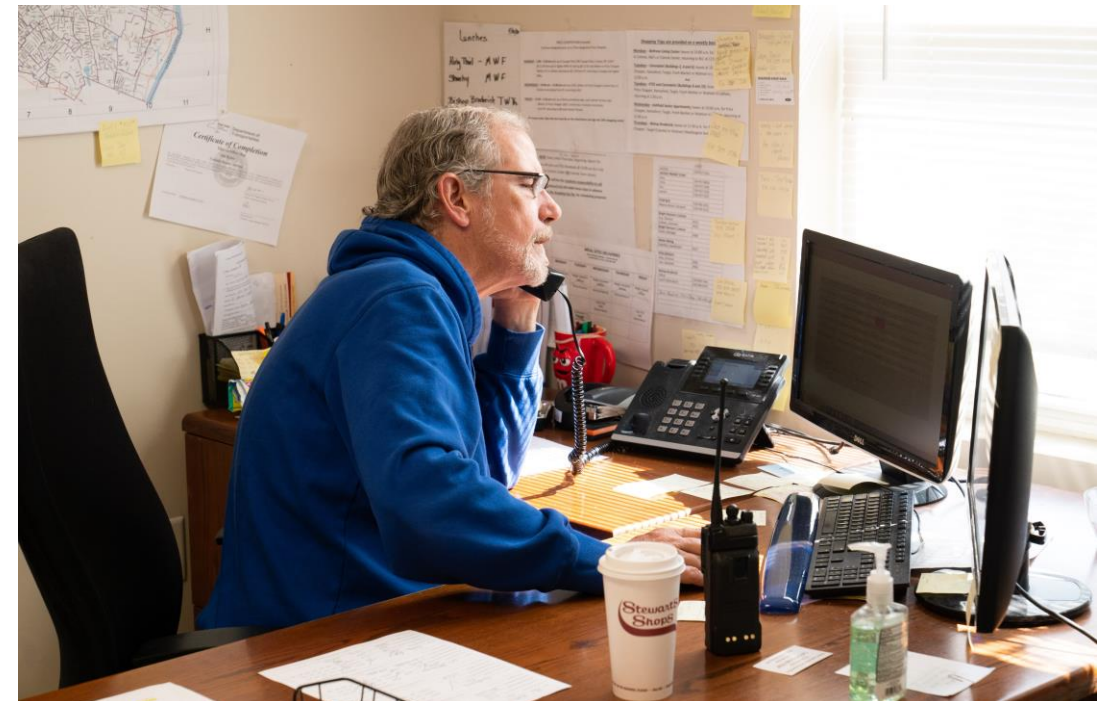
Transportation Utilization:

- 72% utilized our services for medical purposes
- 20% took personal trips
- 8% went to the grocery store



Rider Feedback

- They enjoyed being able to set their own Dr. appointments.
- Riders love our drivers! A majority of the drivers are retired and work on a part-time basis.
- They appreciate the ease of getting a ride by simply calling in advance.



Challenges

- Riders would like weekend service but funding and personnel limitations will not allow it at this time
- Sustainability
 - The City of Watervliet provided additional funding through August 2023
 - CSSC will continue to serve the new areas as long as possible

