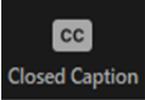
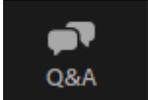


*Coordination Connections*  
Statewide Coordination:  
Bottom Up, Top Down  
July 29, 2021



# Instructions for Zoom Meeting Participation

- All participants are muted.  
The session is being recorded. All materials including the recording will be put on the [NADTC](#) website.
- Closed captioning is available. You can turn captioning/subtitles on or off by clicking on the cc button. 
- Please put your questions in the Q & A button. 
- Chat is open and can be used for general comments, or technical assistance. 



**MISSION:** To promote the availability of accessible transportation options that serve the needs of **Older Adults, People with Disabilities, Caregivers and Communities.**

## MAJOR OBJECTIVES:

- Person-centered technical assistance and information
- Training
- Communication and Outreach
- Coordination and partnership
- Investment in community solutions



Photo Credit: Metrolina Association for the Blind, Charlotte, NC

# Coordination Campaign Overview

- What
  - National campaign
  - Provide education and technical assistance around coordination activities
  - Driven by this National Advisory Committee
- How
  - Provide tools, resources, case studies, promising practices, informational and education pieces
  - Use virtual tools to engage programs around the country



# Reasons For A Coordination Campaign

- Coordination among human services & other providers
- Requirement for Section 5310 projects (and others) to be in the locally developed Public Transit/Human Services Transportation Coordination Plan
- Recommendations from Government Accountability Office (GAO) Report *“Enhanced Federal Information Sharing on Coordination Could Improve Rural Transit Services”* Jan. 2020
- Continued activities of the Coordinating Council on Access & Mobility (CCAM)

# Coordination Advisory Committee

- Professionals from local, state, national level; public and private
- Provide recommendations for NADTC in development of Coordination Campaign deliverables
- Identify promising programs across the nation
- Keep us grounded in what matters to communities



# Coordination Advisory Committee Members

- **Amy St. Peter** – Maricopa Association of Governments, Arizona
- **Denise Jess** – Wisconsin Council of the Blind & Visually Impaired
- **Jess Maurer** – Maine Council on Aging
- **Jordan Hall** – Statewide Independent Living Council of Georgia
- **Josh Massey** – CarePool, Wisconsin, Tennessee, Colorado, Kansas
- **Kate Williams** – Denver Regional Mobility & Access Council
- **Ken Pollock** – Bay Aging, Virginia
- **Kirby Wilhelm** – National Center for Mobility Management
- **Kristine Sande** – Rural Health Information Hub (RHHub)
- **Michelle Lichtig** – Minnesota Department of Transportation
- **Pam Ternes** – Standing Rock Public Transit, North Dakota & South Dakota
- **Shelley Horak** – Iowa Department of Human Services

Coordination Connections: Statewide Coordination: Bottom Up, Top Down  
**Arizona's Story**





- Section 5310 applications and training
- Human Services Transportation Coordination Plans
- Transportation Ambassador Program



- Statewide network of communities, partners, and diverse stakeholders
- Focus on transportation coordination
- Philanthropic and federal funding



Photo Courtesy of Duet

Why?





# Section 5310 Coordination

# Human Services Coordination Transportation Plans

## MAG Connect-a-Ride

MAG Connect-A-Ride is a listing of agencies that provide human services transportation resource information in the MAG region. Select criteria from the dropdowns below to refine your search.

*DISCLAIMER: While every effort has been made to ensure the accuracy of this information, the Maricopa Association of Governments (MAG) makes no warranty, expressed or implied, as to its accuracy and expressly disclaims liability for the accuracy thereof. Inclusion of the such information in this directory does not equal endorsement by MAG.*



Service Area

Select



Type of Transportation

Select



Service Availability

Select

[View Resources](#)



# MAG Municipal Aging Services Project



2010-11

2012-2014

2015-2017

2018- ongoing

- 1,035 people aged 55+ surveyed
- 135 interviews
- 19 focus groups

- 4 pilot projects
- Technical assistance
- Place-based teams

- 9 partner communities
- Webinars
- AgeFriendlyAZ.org

- 24 partner communities statewide
- Redefined audience
- Transportation and technology projects
- Cultivating community



## Rural Transportation Incubator

Philanthropic, nonprofit and public support

Community-based activities coordinated statewide

# BLIND SPOT

## Mobility and Aging in Rural America Insights for Philanthropy

### Toolkit for Philanthropy

- Address insurance barriers for volunteer drivers
- National interviews and case studies
- Innovative models
- Tips and insights



# RIDES THAT SAVE LIVES TOOLKIT

COVID-19 Vaccine Equity for Older People

RIDES THAT  
SAVE LIVES

## Community Toolkit

Tips and tools to address:

Outreach, mobility and access, and vaccine hesitancy

Videos of local communities nationwide

Links to other toolkits and resources

# Making a Difference





# Insights



# Challenges



# Moving Forward



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MAG Deputy Executive Director

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[www.azmag.gov](http://www.azmag.gov)



[www.agefriendlyaz.org](http://www.agefriendlyaz.org)

# Wisconsin Non-Driver Advisory Committee

**Denise Jess**

**Executive Director**

Wisconsin Council of the Blind & Visually Impaired



**Wisconsin Council of the  
Blind & Visually Impaired**

# Mission & Values

The Council promotes the **dignity and empowerment** of the people of Wisconsin who are blind or visually impaired through legislative advocacy, vision services and education.

Values are inclusivity, integrity, and uncompromising respect.

# What We Do

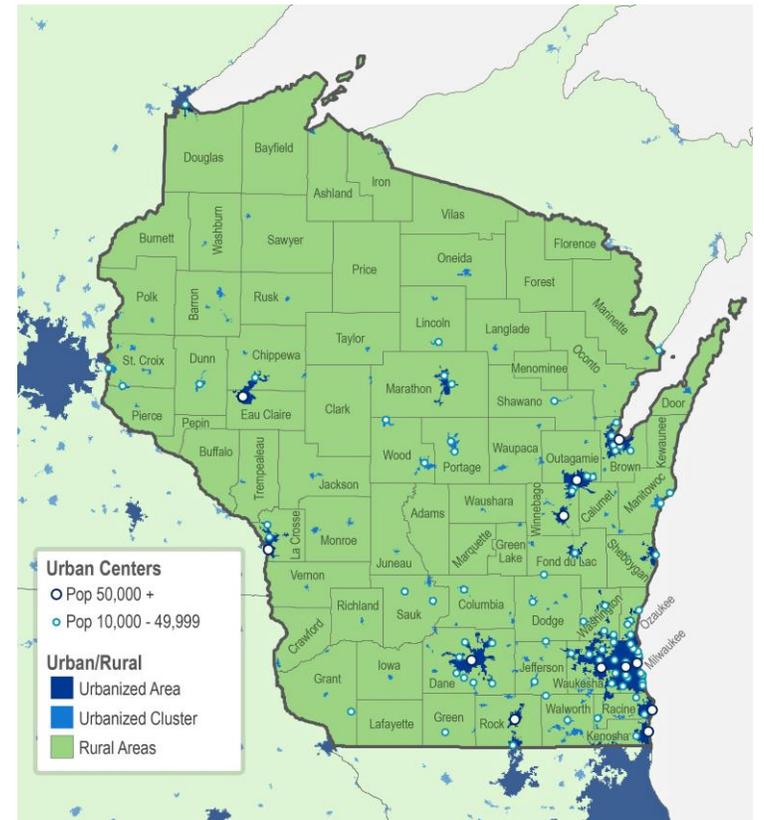
- 1) Advocacy
- 2) Education
- 3) Vision Services

# Fast Facts about Wisconsin

Population: 5.89 million.

29% of Wisconsinites cannot or choose not to drive.

97% of the state's land is considered rural, with 30% of the population living in communities under 10,000 residents.

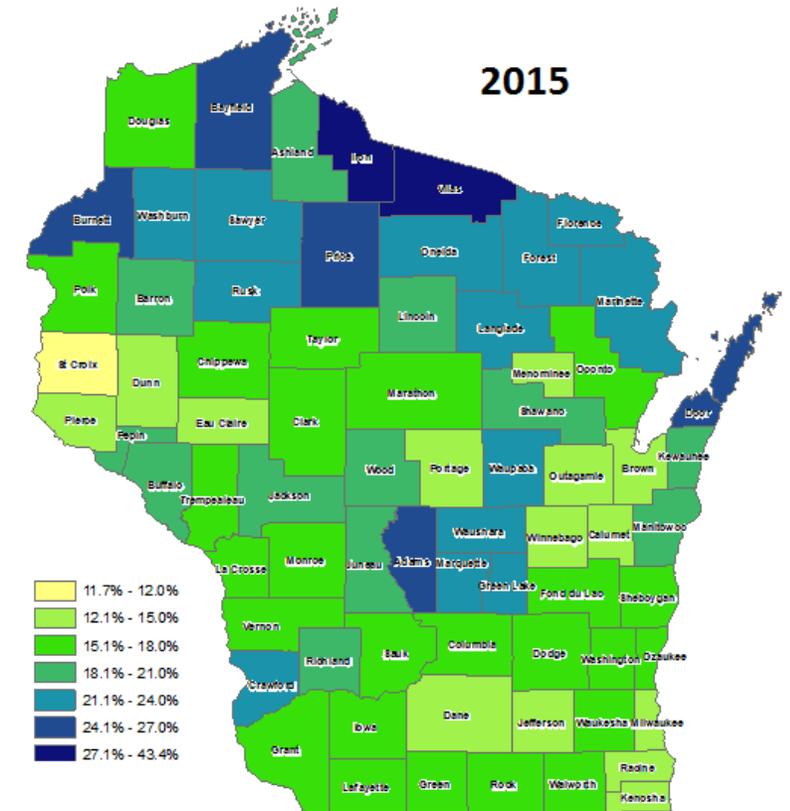


# Wisconsin's Non-Drivers

11.8% of people ages 18 to 64 report having a disability.

17.5% of the population is age 65 or over.

Current poverty rate is 10.4%





# Transportation Advocacy

Long recognized problem by non-drivers and disability, aging, bike/pedestrian and land use/environmental advocates.

Increased coalition efforts.

Governmental efforts included the Inter-Agency Council on Transportation Coordination (ICTC).

# WI Non-Driver Advisory Committee

Aging and disability advocates met with WI Department of Transportation Secretary to propose an inter-agency committee to undertake the challenges of meeting the needs of the non-driver.

WisDOT formed the WiNDAC in Spring 2020, with a two-year charge to **develop recommendations to improve transportation mobility, safety and access for non-drivers.**

# WiNDAC Structure

Housed in WisDOT.

Three co-chairs: two disability and aging advocates and one WisDOT administrator.

WisDOT staff support: project management, facilitation, access to technical experts and policy leaders.

# WiNDAC Members

39 members from 37 agencies:

- State agencies with transportation programs.
- Legislators.-Local government leaders.
- Transportation providers.
- Service providers.
- Mobility managers
- Disability, aging, bike/ped, land use and poverty advocates.
- Municipal/regional planning organizations
- Private sector businesses.

# Working Definition of Non-Drivers

People who do not drive due to physical, sensory, mental or developmental disabilities, age, financial constraints, or choice.

The needs of the non-driver are central to WiNDAC's work.

# The Work of WiNDAC

- Assess current needs and barriers for non-drivers.
- Develop recommendations for affordable and equal access and aide economic and workforce development.
- Identify public policy changes for innovation and new technologies.
- Review state and local programs to understand their focus, purpose and use.
- Identify funding needs and priorities.
- Assess opportunities to coordinate and maximize existing funding.
- Identify options, features and flexibilities of a more equitable and accessible transportation system.
- Develop shared understanding of how to better measure system performance for the non-driver.

# Lessons Learned so Far....

- Embrace the complexity.
- Foster the powerful potential of non-driver centered problem identification and solution finding.
- Essential to build shared understanding of the challenges from diverse points of view.
- Manage the dynamic tension of long-term systemic change with short-term “wins” to foster engagement and measure progress.
- Remember that within funding and rule limitations, there is the possibility for innovation.

# Visit WiNDAC on the Web

Read WiNDAC's charter, review meeting agendas and materials and see the list of members at:

<https://wisconsindot.gov/Pages/about-wisdot/who-we-are/comm-couns/windac.aspx>

*Coming soon to this website - non-driver case scenarios and the sample performance measures.*

# Follow the Council

**WCBlind.org**



@WCBlind



@TheCouncilWI



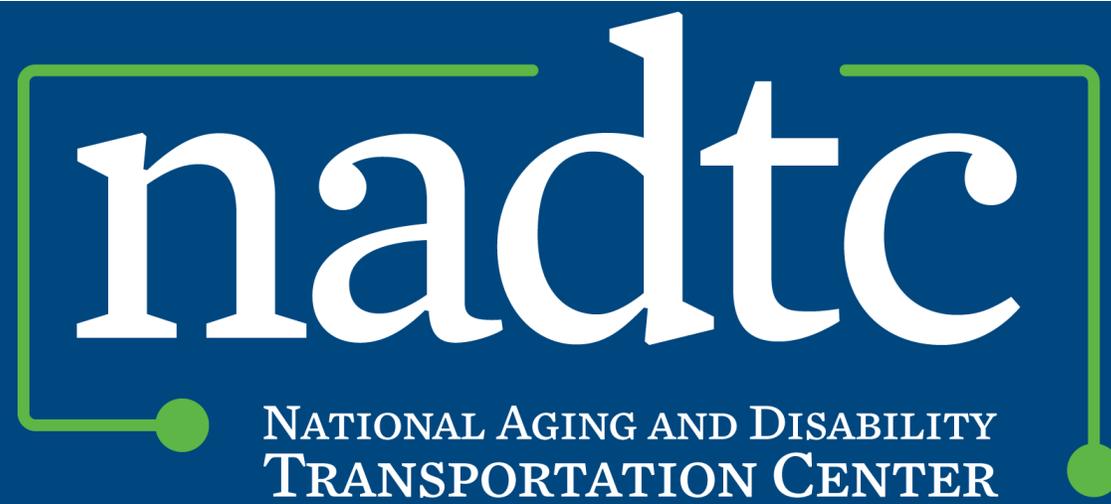
@WCBlind

Questions  
?



# Thank You





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