

## NADTC Mission

**Serves** professionals in the fields of transportation, aging, disability, human services, and caregiving.



**Empowers** communities across the country to implement or improve innovative transportation programs at the local level.

**Provides** resources, training, and information through an information and referral hotline, website, as well as both distance and online training.



**Supports** older adults, people with disabilities of all ages, and their families to help them find the best mobility options in their communities to reach their destinations of choice.



**“As always, thank you so much for the promptness and thoroughness of your response. It is so appreciated, and we are glad we can depend on you!”**

— Valerie Ellis, Senior ADA Paratransit Eligibility Coordinator, Greater Hartford Transit District (CT)





# NADTC Milestones

## Milestones

### 2015

NADTC received nearly 250 information & referral and technical assistance calls in the first quarter of opening its toll-free hotline.

### 2016

[www.nadtc.org](http://www.nadtc.org) is launched and website has over 38,000 visitors in first half year.

### 2017

Over 6,000 resources downloaded from NADTC website.

Over 38,000 calls or inquiries for transportation information received in coordination with Eldercare Locator call center.

### 2018

Email newsletter open rate above 30%.

Estimated 4,000 publications and training resources distributed to transportation professionals at conferences on an annual basis.

Over 9,000 resources downloaded from [www.nadtc.org](http://www.nadtc.org) on an annual basis.

Over 3,600 people participated in NADTC conference presentations, training events, or webinars.



## 2018 Top Trends

- Accessible Bikeshare and Shared Ride Services
- Americans with Disabilities Act and Service Animals
- Automated Vehicle and Connected Vehicle Technology
- Section 5310 and Other Federal Funding



The National Aging and Disability Transportation Center (NADTC) is a program funded by the Federal Transit Administration and administered by Easterseals and the National Association of Area Agencies on Aging (n4a) with guidance from the U.S. Department of Health and Human Services, Administration for Community Living.

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