NADTC Mission

Promoting the availability and accessibility of transportation options for older adults, people with disabilities, caregivers, and communities.

Serves professionals in the fields of transportation, aging, disability, human services, and caregiving.

Provides resources, training, and information through an information and referral hotline, website, as well as both distance and online training.

Empowers communities across the country to implement or improve innovative transportation programs at the local level.

Supports older adults, people with disabilities of all ages, and their families to help them find the best mobility options in their communities to reach their destinations of choice.

“As always, thank you so much for the promptness and thoroughness of your response. It is so appreciated, and we are glad we can depend on you!”

—Valerie Ellis, Senior ADA Paratransit Eligibility Coordinator, Greater Hartford Transit District (CT)
**Milestones**

**2015**
NADTC received nearly 250 information & referral and technical assistance calls in the first quarter of opening its toll-free hotline.

**2016**
www.nadtc.org is launched and website has over 38,000 visitors in first half year.

**2017**
Over 6,000 resources downloaded from NADTC website.

Over 38,000 calls or inquiries for transportation information received in coordination with Eldercare Locator call center.

**2018**
Email newsletter open rate above 30%.

Estimated 4,000 publications and training resources distributed to transportation professionals at conferences on an annual basis.

Over 9,000 resources downloaded from www.nadtc.org on an annual basis.

Over 3,600 people participated in NADTC conference presentations, training events, or webinars.

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**2018 Top Trends**

- Accessible Bikeshare and Shared Ride Services
- Americans with Disabilities Act and Service Animals
- Automated Vehicle and Connected Vehicle Technology
- Section 5310 and Other Federal Funding

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866.983.3222 • www.nadtc.org • contact@nadtc.org

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