

NADTC Technical Assistance for FTA Grantees

Innovative Coordinated Access and Mobility (ICAM) FY 2021

Name	City	State	Description	Funding	Website
Full Access and Coordinated Transportation, Inc. (FACT)	Oceanside	CA	Full Access and Coordinated Transportation, Inc. will receive funding to research and develop an online platform that will facilitate contactless payments and standardize trip reservation requests/client information among specialized regional transportation providers. The platform will improve the reliability of San Diego County's transportation system.	\$240,000	https://factsd.org/
Disability Services, Inc. dba Envida	Colorado Springs	CO	Disability Services, Inc. will receive funding to design software to streamline the Medicaid reimbursement process for specialized and rural transportation providers in the Central Front Range and Pikes Peak regions resulting in more efficient use of federal funds. The platform will streamline the rider experience and create a foundation for regional transit networks using federal funds from multiple federal agencies.	\$260,000	https://envidacares.org/
Southwest Colorado Council of Governments	Durango	CO	The Southwest Colorado Council of Governments will receive funding to build a software platform for a regional one-call/one-click digital mobility hub that will digitize information from providers across the region and integrate with the Colorado Department of Transportation's Connected Colorado project.	\$350,000	http://www.swccog.org/
Metropolitan Washington Council of Governments	Washington	DC	The Metropolitan Washington Council of Governments will receive funding to collaborate with planners, transportation providers and mobility managers to determine the best way to transition the Reach-a-ride platform to a one-call/one-click information, referral, and assistance tool for local transportation.	\$100,000	https://www.mwcog.org/
G1VE Atlanta	Atlanta	GA	G1VE Atlanta will receive funding to develop tools to schedule rides for individuals from a number of local organizations including MARTA, Let's Ride Atlanta, the Georgia Department of Community Affairs, Partners for Home, homeless/emergency shelters, the Atlanta Regional Commission and public and private mental health institutions throughout Georgia.	\$500,000	https://g1veatl.org/

City of Salem	Salem	MA	The City of Salem will receive funding to implement the North Shore Medical Transportation Coalition (NSMTC), which will include several local cities and healthcare centers. Each healthcare facility will be equipped with an easy-to-use booking portal allowing providers to book scheduled and on-demand rides.	\$367,225	https://www.salemma.gov/
Michigan Department of Transportation	Lansing	MI	The Michigan Department of Transportation, in cooperation with the Michigan Transportation Connection (MTC), will receive funding for electric vans and charging stations. This project will allow the MTC network to extend service to rural underserved areas by linking with transit agencies throughout Michigan.	\$711,594	https://www.michigan.gov/mdot
Missouri Rural Health Association	Jefferson City	MO	The Missouri Rural Health Association will receive funding to create a centralized location to improve transit access, reduce cancellations, provide technical assistance, and house resources for mobility management and coordination. They will also increase collaboration between health and transportation providers .	\$725,387	https://mrhassociation.org/
City of Winston-Salem/Winston-Salem Transit Authority	Winston-Salem	NC	The City of Winston-Salem/Winston-Salem Transit Authority will receive funding to create a paratransit tracking and notification system and launch a regional fare system. They will use real-time online tools to facilitate notifications/tracking.	\$320,000	https://wstransit.com/
Lifespan of Greater Rochester Inc.	Rochester	NY	Lifespan of Greater Rochester, Inc., will receive funding to expand the Finger Lakes regional 1-click web portal, creating an integrated and seamless process riders can use to access community transportation. The expanded portal will include the ability to schedule and pay for transit trips.	\$240,000	https://www.lifespan-roch.org/
Ohio Department of Transportation	Columbus	OH	The Ohio Department of Transportation will receive funding to partner with state agencies to launch a regional transportation resource center in a four-county area in southeastern Ohio. The center, which will serve as a one-stop hub for trip scheduling and mobility management, will coordinate trips for approximately 40 transit providers, thus facilitating safe and reliable transportation.	\$2,813,123	https://www.transportation.ohio.gov/

Central Oklahoma Transportation and Parking Authority (COTPA) dba EMBARK	Oklahoma City	OK	EMBARK will receive funding to replace an outdated paratransit scheduling system with a next-generation mobility coordination and scheduling system. This system will streamline multiple transportation funding sources.	\$325,000	https://embarkok.com/
Pennsylvania Department of Transportation	Harrisburg	PA	The Pennsylvania Department of Transportation will receive funding to expand its Find My Ride platform by allowing Medicaid users to submit requests for fixed-route tickets/reimbursements for out-of-pocket travel expenses.	\$750,000	https://www.penndot.pa.gov/Pages/default.aspx
Rhode Island Public Transit Authority (RIPTA)	Providence	RI	The Rhode Island Public Transit Authority will receive funding to create a travel training network designed for older adults, low-income groups, and people with disabilities to familiarize them with transportation services, foster their independence, and enhance statewide mobility.	\$96,000	https://www.ripta.com/
Panhandle Regional Planning Commission	Amarillo	TX	The Panhandle Regional Planning Commission will receive funding to launch a transit program that will include an accessible van. The program will include vouchers for ride-share/taxi services.	\$160,200	https://www.theprpc.org/
Summit County	Coalville	UT	Summit County will receive funding to expand its existing High Valley Transit service into areas where individuals currently struggle to access healthcare. Summit County will partner with the health department and People's Health Clinic both of which offer comprehensive healthcare and wrap-around services to provide patients with high-quality on-demand non-emergency medical transportation services.	\$345,250	https://summitcounty.org/
Virginia Department of Rail and Public Transportation (DRPT)	Richmond	VA	The Virginia Department of Rail and Public Transportation will receive funding to expand and enhance the Virginia Transportation Navigator (VTN), a one-call/one-click directory of public and human-service transportation. The VTN also provides mobility-management and travel training services.	\$100,500	https://www.drpt.virginia.gov/

Mobility for All Grantees FY 2020

Name	City	State	Description	Funding	Website
Access Services	Los Angeles	CA	Access received funding for an Accessible Traveler Mobile App (ATMA) with a focus primarily on ADA transportation services that is fully compliant with the ADA Section 508 Accessibility and Web Content.	\$333,000	https://accessla.org/
Flint Mass Transportation Authority	Flint	MI	Flint Mass Transportation Authority received funding to improve coordination and increase access to highly responsive, on-demand NEMT with a primary focus on both Veterans and individuals with substance use disorders.	\$545,696	https://www.mtaflint.org/
Georgia Department of Transportation	Atlanta	GA	Georgia Department of Transportation received funding to implement a new Rural Transit and Human Services Transportation (RHST) Regional Program and a trip scheduling app and website, with a pilot in Coastal Georgia.	\$120,000	http://www.dot.ga.gov/
Greenville Pickens Area Transportation Study (GPATS)	Greenville	SC	GPATS received funding on behalf of CAMAC which serves as the lead agency to increase Mobility for All, partnering with Human Services Agency's to implement a coordinated system for older adults, persons with a disability, and low-income citizens utilizing Mobility As a Service Model with the installation of a demand response software application.	\$326,000	http://www.gpats.org/
Iowa Department of Transportation	Des Moines	IA	The Iowa Department of Transportation received funding on behalf of HIRTA to implement a travel training program designed to make a powerful impact, through education, marketing and partnerships on the benefits of keeping people mobile.	\$70,720	https://iowadot.gov/#services

Lane Transit District	Eugene	OR	Lane Transit District (LTD) received funding for its technology innovation project to eliminate barriers to transportation in an effort to improve health outcomes and decrease health disparities experienced by disadvantaged communities.	\$76,000	https://www.ltd.org/
Metropolitan Washington Council of Governments (MWCOCG)	Washington	DC	MWCOG's Rides to Health pilot project received funding to develop a technology platform that integrated and synchronized transportation services to/from dialysis centers for underserved populations.	\$151,200	https://www.mwcog.org/
MetroWest Regional Transit Authority (MWRTA)	Framingham	MA	MWRTA received funding to assist in exploring a new accessibility model with complimentary technology for their demand response services.	\$300,000	https://www.mwrta.com/
Missouri Rural Health Association	Jefferson City	MO	Missouri Rural Health Association received funding to implement a Statewide Rural Mobility Manager and Statewide Transportation Manager to form a statewide technical assistance platform for rural mobility management and transportation coordination.	\$391,709	https://mrhassociation.org/
MTA Maryland on behalf of Bayside Community Network	Elkton	MD	The MTA received funding on behalf of Bayside Community Network to hire a Mobility Manager to increase community coordination of transportation efforts to serve the disabled community in Cecil County.	\$40,000	https://www.thevalueofcommunity.org/
New Orleans Regional Transit Authority	New Orleans	LA	New Orleans RTA received funding for a program entitled MOVE East NOLA. Mobility On-Demand Vehicle Express (MOVE) is a pilot that provided better connectivity for people with low income, older adults, and people with disabilities.	\$300,000	https://norta.com/

North Carolina Department of Transportation	Raleigh	NC	NCDOT received funding for the acquisition of scheduling software and integration of that software with NCCARE360, creating an efficient point of entry to connect underserved populations with transportation.	\$280,000	https://www.ncdot.gov/Pages/default.aspx
Oregon Department of Transportation	Salem	OR	Oregon Department of Transportation received funding to extend existing transit data standards (GTFS, GTFS-flex) to serve all. The project built open-source transit discovery and analysis tools on a data foundation of standardized transit data for use in Oregon.	\$230,000	https://www.oregon.gov/odot/pages/index.aspx
Regional Transportation Commission of Southern Nevada	Las Vegas	NV	Regional Transportation Commission (RTC) received funding to build a mobile learning lab to train and educate transportation disadvantaged individuals on technology and resources to improve mobility access to services in the community.	\$128,624	https://www.rtcsnv.com/
Virginia Department of Rail and Public Transportation	Richmond	VA	VDRPT received funding to develop and implement a one-click directory of public, human service, and specialized transportation mobility management travel training and transportation-supportive programs and services.	\$79,016	https://www.drpt.virginia.gov/

Innovative Coordinated Access and Mobility (ICAM) FY 2018-2019

Name	City	State	Description	Funding	Website
Aaron E. Henry Community Health Services Center, Inc.	Clarksdale	MS	Aaron E. Henry Community Health Services Center Inc. received funding to launch Rides to Recovery (R2R)Program to address NEMT services by increasing focus on preventive care mental health and substance abuse treatment in response to the Opioid epidemic.	\$360,540	https://www.aehchc.org/
Boat People S.O.S. Inc.	Falls Church	VA	Boat People S.O.S. Inc. received funding for the Health Awareness and Promotion Program (HAPP). This transportation project increased access to public transportation for 200 Vietnamese American older adults with limited English and individuals with disabilities residing in Northern Virginia by improving the coordination of transportation services and non-emergency medical transportation services and expanding public transportation options. Counties served includes Fairfax County, Fall Church City, Arlington County, Alexandria City, Loudon County, Prince William County and Manassas City.	\$388,000	https://www.bpsos.org/

Capacity Builders, Inc.	Farmington	NM	Capacity Builders Inc. received funding for Innovative Coordinated Access and Mobility Project - Focusing on transportation services to non-emergency medical services of the aging and people with disabilities populations in Northwest New Mexico and Montezuma County Colorado. The Project increased affordable access to care improved health outcomes and reduced healthcare costs in a predominantly rural region for people who do not have access to transportation to receive non-emergency medical services.	\$96,921	https://capacitybuilders.info/
Capitol Hill Village	Washington	DC	Capitol Hill Village will received funding to improve health outcomes of low-income seniors and persons with disabilities by developing transportation skills through a travel training program designed to increase clients' transportation awareness, knowledge, and confidence. Peer Support Health Educators worked one-on-one with clients to assess transportation needs enroll in appropriate transportation and assist in planning medical visits.	\$290,500	https://capitolhillvillage.org/
Central Midlands Regional Transit Authority	Columbia	SC	Central Midlands Regional Transit Authority received funding to establish best practices in transportation for coordinated care in serving veterans, seniors and single parents with Mobility as a Service. Central Midlands Regional Transit Authority created a first and last mile shuttle system to increase the use of fixed-route transit services.	\$101,928	https://catchthecometsc.gov/

Council on Aging of Southwestern Ohio	Cincinnati	OH	The Council on Aging of Southwestern Ohio received funding to implement an On-Demand Transportation service and Coordination of NEMT for older adults in the Cincinnati Region.	\$470,000	https://www.help4seniors.org/
Disability Services Inc., dba Envida	Colorado Springs	CO	Disability Services Inc. received funding to purchase vehicles scheduling and routing software to increase access to healthcare. Additionally, a Mobility Manager was hired to increase coordination and foster partnerships with the healthcare services in the community.	\$243,778	https://envidacares.org/
Flint Mass Transportation Authority	Flint	MI	Flint Mass Transportation Authority received funding to increase access to a highly responsive, on-demand non-emergency medical transportation services for seniors and person with disabilities.	\$734,752	https://www.mtaflint.org/rides-to-wellness/
Geisinger Clinic	Danville	PA	Geisinger Clinic received funding to employ an innovative approach to increase access to healthcare by combining Mobility Management and Technology Solutions.	\$249,526	
Indiana University Health, Inc.	Indianapolis	IN	Indiana University Health Inc. received funding to purchase an innovative software platform that reduced transportation barriers to healthcare for patients in numerous locations in Indiana through the deployment of patient transportation assistance coordination technology at Indiana University Health.	\$208,352	https://iuhealth.org/
Missouri Rural Health Association	Jefferson City	MO	Missouri Rural Health Association received funding to enhance Health Care Access in rural Missouri through	\$240,000	https://mrhassociation.org/

			the employment of Mobility Management strategies.		
North Central Texas Council of Governments	Arlington	TX	The North Central Texas Council of Governments received funding to implement My Ride North Texas 2.0, a regional mobility management program to improve the coordination of transportation services and medical services. Leveraging healthcare and transportation-focused partnerships in the North Central Texas 16-county region, the project supported new and current mobility management efforts to identify and address specific populations that lack transportation to wellness resources.	\$592,328	https://www.nctcog.org/home
People For People	Yakima	WA	People for People received funding to improve coordination of patient access to healthcare using the software platform Goin. Goin provides real-time coordination for transportation and healthcare partners to monitor whether a client was picked up or not, vehicle capacity, expected time of arrival, weather and travel conditions. Transportation and healthcare costs are reduced by filling vacant seats and accurately scheduling medical teams.	\$206,846	https://mypfp.org/
Pinellas Suncoast Transit Authority	St. Petersburg	FL	Pinellas Suncoast Transit Authority received funding to purchase software technology that integrates accessible vehicles into the existing on-demand dispatch platform. This project is a partnership with the Transit Authority and several health and human services agencies in the region.	\$17,295	https://www.psta.net/

Pioneer Valley Transit Authority	Springfield	MA	Pioneer Valley Transit Authority received funding for a pilot program to purchase transportation services through brokerage system in partnership with RideCare of Pioneer Valley. This service connected vulnerable patients to the best transportation option available, and thereby reduce waste in the Medicaid system.	\$333,000	https://www.pvta.com/
Ride Connection, Inc.	Portland	OR	Ride Connection Inc. received funding to increase access to healthcare services by providing mobility management services in partnership with Providence Health Services, a major regional healthcare system. A Ride Connection Mobility Specialist collaborated with staff from two hospital locations and local social services provider to provide individual travel options, counseling, and clinic level support to integrate transportation referrals.	\$150,000	https://rideconnection.org/
San Diego Metropolitan Transit System	San Diego	CA	San Diego Metropolitan Transit System received funding to enhance the automated and web reservation system for arranging Non-Emergency Medical Transportation trips for NEMT purposes. This gave paratransit riders an easier way to make reservations through an automated phone and web reservation system.	\$536,000	https://www.sdmts.com/

Southern Highlands Community Mental Health Center, Inc.	Princeton	WV	The Southern Highlands Community Mental Health Center, Inc. received funding to increase access to healthcare with the purchase of accessible vans and the employment of a mobility manager. The center implemented the Transportation for Rural Appalachian Communities Program (TRAC). TRAC safely transported a vulnerable, underserved population in rural southern West Virginia by coordinating & providing non-emergency medical home-to-service transport for clients via a 7-vehicle fleet.	\$194,944	https://shcmhc.com/
SouthWest Transit	Eden Prairie	MN	SouthWest Prime MD received funding to implement an innovative approach to providing NEMT through public microtransit services to hospitals, medical centers, and clinics in and around the designated service area.	\$290,500	https://swtransit.org/
Southwestern WI Community Action Program, Inc.	Dodgeville	WI	Southwestern WI Community Action Program Inc. received funding to implement a travel management Coordination Center. The Center improved coordination of NEMT transportation in nine counties of WI through the implementation of a technology solution with a NEMT-focused mobility manager who worked with counties and healthcare facilities to develop agreements to increase access/coordination of NEMT.	\$235,852	https://swcap.org/
The C. W. Williams Community Health Center, Inc.	Charlotte	NC	The C. W. Williams Community Health Center, Inc. received funding to expand access to quality healthcare for transportation disadvantaged	\$205,360	https://www.cwilliams.org/

			populations in Mecklenburg County and surrounding communities.		
Utah Transit Authority	Salt Lake City	UT	Utah Transit Authority received funding to purchase Electronic Voucher (E-Voucher) Software Development in partnership Jacksonville Transit Authority (JTA), Community Health IT (CommHIT), and Cambridge Systematics (CS).	\$700,125	https://www.rideuta.com/
West River Transit Authority, Inc.	Spearfish	SD	West River Transit Authority, Inc. received funding to expand services for medical and other rides by increasing customer access via smartphone apps for ride booking cancellation and confirmation with ease of use enabling more people access.	\$145,968	http://www.prairiehillstransit.com/

Human Services Coordination Research Program FY 2018

Name	City	State	Description	Funding	Website
Community Action Partnership of Central Illinois	Lincoln	IL	Community Action Partnership of Central Illinois received funding to address gaps in services through the launch of Partners for Enhanced Access to Treatment Program (PEAT). This project provided services to residents of Logan and Mason Counties for medical appointments and pharmaceutical pick-up.	\$40,000	https://www.capcil.info/
Maryland Transit Administration	Baltimore	MD	The Maryland Transit Administration received funding to address identified gaps in services by enhancing Technology Resources for Increased Mobility Options for Seniors and Individuals with Disabilities.	\$240,000	https://www.mta.maryland.gov/
Vermont Agency of Transportation	Barre	VT	The Vermont Agency of Transportation received funding to address identified gaps in service and barriers to transportation by providing alternative transportation services to increase access to substance abuse treatment and employment as a new program called Recovery Rides.	\$170,000	https://vtrans.vermont.gov/
NJ Transit	Trenton	NJ	NJ Transit received funding to produce travel training videos titled "Transportation for Everyone". The project targeted older adults, individuals with disabilities and low-income populations who are transit dependent.	\$60,600	https://www.njtransit.com/
Osage Nation	Pawhuska	OK	The Osage Nation received funding to purchase a 15-passenger van to increase access to transportation to medical appointments in various locations for Native American elders, Native Americans with disabilities, and low-income Native American families.	\$73,892	https://www.osagenation-nsn.gov/

County of Fulton	Atlanta	GA	The County of Fulton received funding to address identified unmet needs and gaps in service delivery by providing alternative transportation services for Seniors using TNC's.	\$243,778	https://fultoncountyga.gov/
Greater Portland Council of Governments	Portland	ME	The Greater Portland Council of Governments received funding to address identified gaps in service using Mobility Management strategies as a tool to increase coordination and access serving the Greater Portland Planning Metropolitan Planning area. The Mobility Solutions for Maine project helped targeted populations and improved the overall coordination of transportation services.	\$240,000	https://www.gpcog.org/
Rhode Island Public Transit Authority	Providence	RI	Rhode Island Public Transit Authority received funding to address and unmet need for transportation for employment through the Rides to Work program.	\$150,000	https://www.ripta.com/
City of Shreveport	Shreveport	LA	The City of Shreveport LA received funding to develop a new mobile application and web portal to increase system efficiency and scheduling in an effort to reduce gaps in services.	\$54,472	https://www.shreveportla.gov/
New Hampshire Department of Transportation	Concord	NH	New Hampshire Department of Transportation received funding to integrate transportation service requests into the already established 211 Regional Call Center transforming the Center into a One Click-One Call model. This project utilized modernization of technology and the expertise on coordination of Mobility Management.	\$17,295	https://www.dot.nh.gov/

Southeastern Arizona Governments Organization	Bisbee	AZ	Southeastern Arizona Governments Organization (SEAGO) received funding to create a mobile service hub in which medical, food and transportation services were offered simultaneously at strategic locations throughout the County.	\$235,852	https://www.seago.org/
United Way of Central Alabama, Inc.	Birmingham	AL	The United Way of Central Alabama received funding to address identified gaps and barriers in service through modernization of technology. The funds were used to purchase software and app development that helped to increase system efficiency throughout Central Alabama.	\$148,000	https://www.uwca.org/
Volunteer Transportation Center, Inc.	Watertown	NY	Volunteer Transportation Center, Inc. received funding to coordinate a volunteer transportation network in Western New York State. This project was designed as an efficient response to the identified unmet needs and gaps in service within the region.	\$145,968	https://volunteertransportationcenter.org/