Project MILES: Multi-Provider Coordination in Larimer County

NADTC
AGENDA

1. Context
2. Planning
3. Building Consensus
4. Next steps
5. Questions
2016

Larimer County Senior Transportation Needs Assessment
Prepared for Larimer County through the Larimer County Office on Aging
July 2017
### Table 4: Service recommendation prioritization

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Effectiveness</th>
<th>Benefit</th>
<th>Cost</th>
<th>Sum of cost scores</th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td></td>
<td>Benefits a large portion of the senior population</td>
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<tr>
<td></td>
<td>Addresses population of greatest need</td>
<td></td>
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<td></td>
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<tr>
<td>On-demand paid services</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>10</td>
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<tr>
<td>Volunteer driver program</td>
<td>2</td>
<td>3</td>
<td>2</td>
<td>9</td>
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<tr>
<td>Expansion of existing service</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Family and friend subsidy</td>
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<td>2</td>
<td>3</td>
<td>8</td>
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<td>Fixed route shuttle</td>
<td>1</td>
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<td>4</td>
</tr>
</tbody>
</table>

### Table 5: Program recommendation prioritization

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Effectiveness</th>
<th>Benefit</th>
<th>Cost</th>
<th>Sum of cost scores</th>
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<td></td>
<td>Addresses population of greatest need</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Education: marketing</td>
<td>3</td>
<td>2</td>
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<tr>
<td>Dispatch: call center</td>
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<td>2</td>
<td>3</td>
<td>10</td>
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<tr>
<td>Education: senior commissioner/transit ambassador</td>
<td>1</td>
<td>3</td>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>Education: travel trainings</td>
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<td>2</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>Dispatch: online platform</td>
<td>2</td>
<td>2</td>
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<td>8</td>
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</tbody>
</table>

**Key:**
1 (Low)
2 (Medium)
3 (High)
CONSENSUS BUILDING
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Larimer County Senior Transportation Implementation Plan
**Technical Assistance**
- Grant assistance for human service agencies, small communities
- Grant reporting for subrecipients
  - **Costs**
    - Staff time
    - Currently paid for via grant funds supported by local match

**Coordination**
- Larimer and Weld County Mobility Committees (LCMC & WCMC)
- Coordinated Public Transit/Human Services Transportation Plan
- Transportation provider feedback and inclusion
- Trip Discovery software
  - **Costs**
    - Staff time
    - Trip Discovery software
    - Currently paid for via grant funds
    - CDOT funds available for expansion

**Call Center**
- Operate Call Center
- Information and Referral Service
- Trip Dispatch software
  - **Costs**
    - Trip Dispatch software
    - Call Center employees time
    - Depends on number of calls, how many providers

**Expansion**

**New**
CONTACT AND FOLLOW-UP

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https://nfrmpo.org/mobility/ococ-project/