

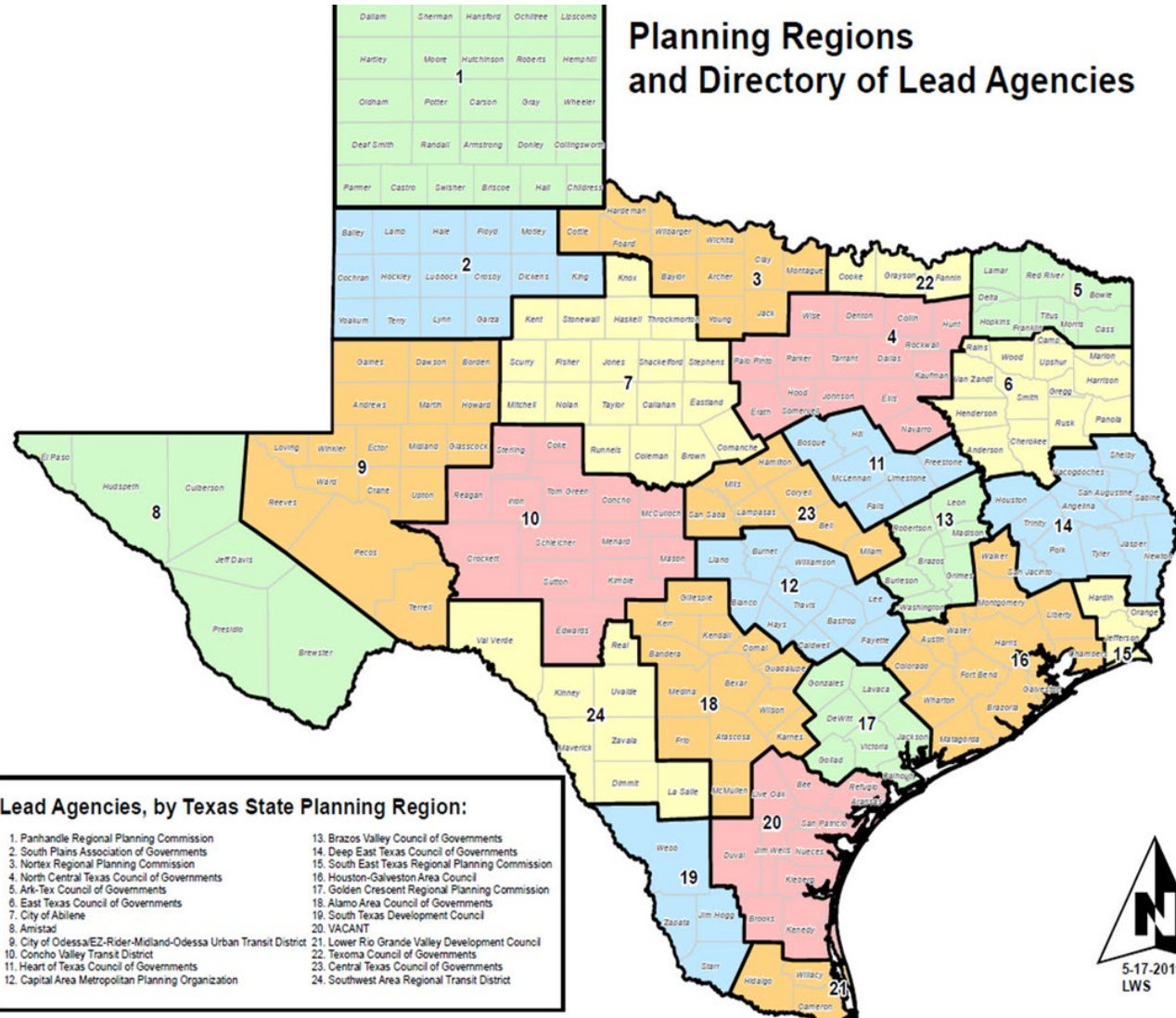


**FINAL PRESENTATION**



# COMMUNITY OVERVIEW

Planning Regions  
and Directory of Lead Agencies



Amistad received funding from the NADTC to provide outreach to the rural counties of Region 8 in an effort to plan transportation service improvements in the area.

Amistad committed to creating a survey to be distributed in the rural counties of Brewster, Culberson, Jeff Davis, Hudspeth, and Presidio and coordinate four (4) focus groups in the area to gather the community's concerns.

Engagement strategies included visits to the area twice a month, participating in local outreach events, knocking on doors from business to business, working with community partners.



# COMMUNITY PARTNERS



**Area Agency on Aging**

**Rio Grande Council of Governments**

**City of El Paso Sun Metro**

**El Paso County Transportation Authority**

**South Central Regional Transit District**

**City of Socorro**

**New Mexico Family Services**

**Volar Center for Independent Living**

**Workforce Solutions Borderplex**

**Bienvivir**

**Family Crisis Center of the Big Bend (Focus Group Location)**

**Centro San Vicente**

**El Paso Metropolitan Planning Organization**

**Region 19**

**Medical Transportation Management**

**Sunshine House Senior Center & Meals on Wheels**

**Alpine Public Library (Focus Group Location)**

**Ft. Davis Food Pantry (Focus Group Location)**

**Templo Bautista Emmanuel (Focus Group Location)**



**CENTRO SAN VICENTE**



# OUTREACH EFFORTS

## Attended Community Organized Events

- Alpine High School Health Fair
- Dell City ISD Migrant Education Program Event

## Conducted door to door, business to business outreach

- Targeted all businesses on main streets
- Restaurants, clothing stores, local bar

## Connected to agencies that serve the target population

- Food Pantry
- Senior Center

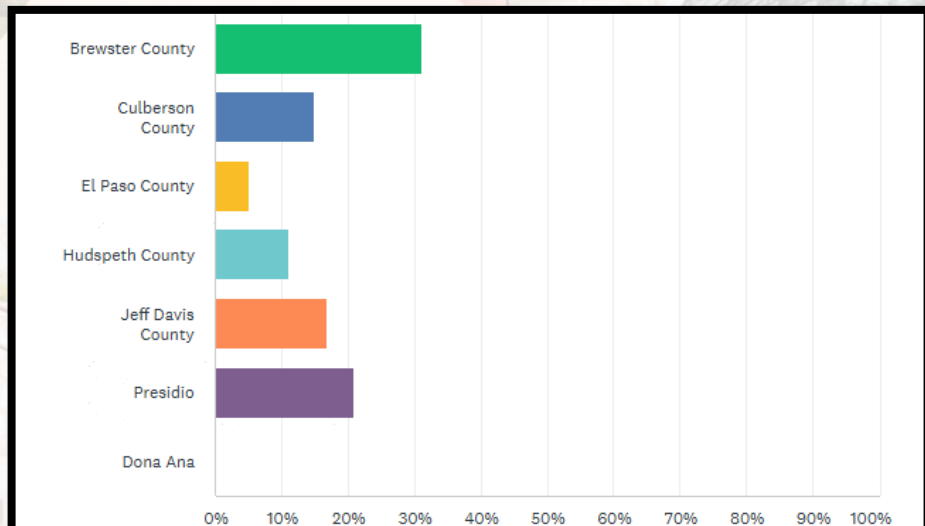
## Created a Sub-Committee through WTEP for Rural Area Community Partners, engaged five (5) more partners



WEST TEXAS & SOUTHERN NEW MEXICO  
TRANSPORTATION COORDINATION COMMITTEE



# PARTICIPATION DATA

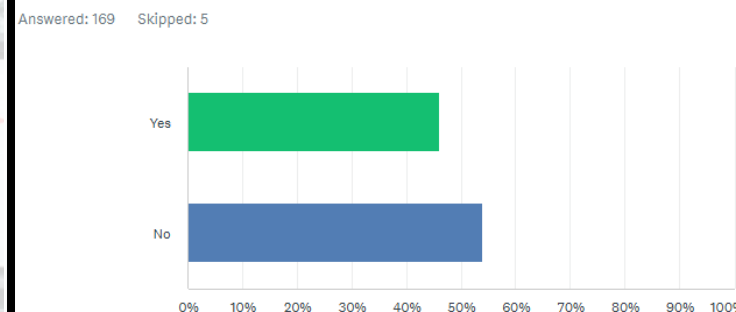


ANSWER CHOICES	RESPONSES	
Brewster County	31.21%	54
Culberson County	15.03%	26
El Paso County	5.20%	9
Hudspeth County	10.98%	19
Jeff Davis County	16.76%	29
Presidio	20.81%	36
Dona Ana	0.00%	0
<b>TOTAL</b>		<b>173</b>

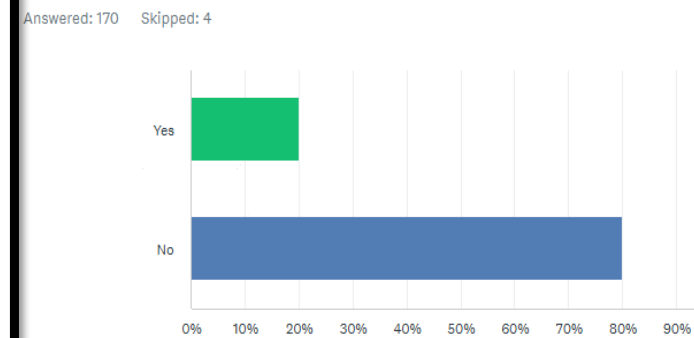
Amistad conducted four (4) support groups (40 participants) & collected 173 survey responses.

ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	3.49%	6
25-34	15.70%	27
35-44	14.53%	25
45-54	12.79%	22
55-64	16.86%	29
65+	36.63%	63
<b>TOTAL</b>		<b>172</b>

Has there ever been an occasion in which you were unable to reach a destination due to lack of transportation?



Do you have a disability?



## Comments from participants:

"We need every transportation you can provide please!"

"I provide transportation for friends less fortunate because there is no reliable transportation"

"We have none, please bring something"

"The bottom line is, WE ARE FORGOTTEN"



# SUMMARY OF RESULTS

## MAJOR FINDINGS

### SUCCESES:

- Increased collaboration with community partners in the rural communities
- Increased participation in surveys and focus groups after multiple visits and building trust within communities

### NEEDS, GAPS, ACCESSIBILITY:

- Constituents in these areas **MUST** travel long distances for access to healthcare and basic necessities.
- Paid services such as UBER do not provide service to these rural counties.
- There is only one shared ride service available and has been reported as unreliable by many constituents and it is high cost (\$50-\$175).
- Constituents rely on family or neighbors to transport them to medical appointments.
- Clients utilizing a whole day to travel to an appointment (8am-11pm)
- Poor infrastructure.
  - Many roads are unpaved and access to homes can be difficult for curb-to-curb services.
  - Main roads are maintained, but others utilized by residents are in need of repair and sidewalks.
  - Poor or no internet connection

## What would be helpful for other grantees?

- TRUST is extremely important for community members to open up, which takes time and consistency
- When traveling into the areas, plan during good weather and rent a stronger vehicle
- Travel in teams for support

## Next Steps:

### Implementation & Sustainability:

- Work with rural community partners to apply for transportation funding
- Advocate for better infrastructure changes in the area
- Continue to engage partners and community members through outreach within other programs such as the Aging, Disability & Transportation Resource Center (ADTRC), 5-Year Regional Plan outreach in the coming year